



Colourfence Fence Warranty

Colourfence Ltd warrants that Colourfence installations

1. For a period of 25 years our Colourfence posts, rails and infills (10 years in the case of square posts, trellis and all ColourRail components) from the date of purchase shown on the invoice issued by the approved fence installer;

- are free from all defects in materials and manufacture;

- will not suffer perforation from natural weathering, nor the paint surface flake or peel; natural reduction of paint gloss is not covered by this warranty.

2. For a period of 2 years from the date of purchase shown on the invoice issued by the approved fence installer;

- will not move, become loose or otherwise deteriorate due to poor installation;

- will resist wind gusts up to 130mph

3. Comply with Australian standards

AS/NZS 4600—1996
Cold-formed steel structures

AS 1170.2—1989
SAA Loading Code: Wind loads.

This warranty is subject to the following terms and conditions

Remedy

If, during the first 2 years of the period of this warranty, the product fails to perform as defined above, we will replace or repair at our option that part of the product found by us to be defective.

If during years 3 to 25 (3-10 in the case of square posts, trellis and ColourRail components) the product fails to perform as defined above we will replace or repair at our option that part of the product found to be defective at the price prevailing on the date a claim is made under this warranty, less a discount equivalent to the ratio that the unexpired portion of the warranty bears to the period of the warranty.

This warranty only applies where:

1. All component parts of the fence have been supplied and fitted by us;
2. The product is washed directly by rain or with clean water at not less than six monthly intervals.

This warranty does not apply where failure of the product is partly or wholly due to any of the following causes not caused by us:

1. Damage sustained after erection;
2. Our paint finish is badly scratched or abraded or damaged;
3. Maltreatment, neglect or insufficient maintenance;

4. Movement of the ground or structural defects of any buildings; intrusion of vegetation;

5. Wind speeds greater than those detailed above;

6. Exposure to adverse loads or harmful chemicals other than rain falling directly onto the product;

7. Contact with moisture-retaining substances including concrete (excluding that part of posts within concrete footings), bitumen, soil, ashes fertilisers;

8. Contact or coating with any incompatible materials including water run off from lead or copper, or timber that is green, wet or chemically treated;

9. The fence has been installed within 1 km of severe industrial or other corrosive environments;

10. Acts of God.



Excluded liabilities

We will not accept liability for any other direct or indirect losses or damages including

1. Injury to persons, or damage to property;
2. Consequential loss or damage however they occur;
3. Installation or labour costs due to the removal of defective product or the fixing of replacement product

Exclusion of other warranties

This warranty replaces all other conditions or warranties whether oral or written, express or implied.

Extension of benefit

The benefit of this warranty extends to the buyer and to the property owner.

Claims

Claims must be in writing to us. We require documented proof of the date of purchase.

Definitions

Product means the product for which this warranty is issued. *Perforate* means corrode sufficiently to produce visible holes.

The following maintenance guidelines form part of the warranty conditions and will help maximise the life of your investment.

Our fences are made from COLORBOND® pre-painted steel. This means that you have bought a strong, long-lasting product. Here are some important tips for you to follow.

Immediately after your fence and gate are installed, check that there are no metal chips or filings remaining on the paintwork. You can remove them by hosing and gently wiping with a soft cloth. Also check that our fence posts have been set in concrete, not directly into the earth.

The COLORBOND® steel finish has a good resistance to accidental spilling of common solvents; however you should always wash your fence with water if there is an accident.

Regularly hose your fence and gate to keep the paint in good condition and keep it looking good.

Make sure that the posts, bottom rail and panels are always free of dirt, debris, fertilisers and anything corrosive.

Minor scratches in your paintwork won't affect the performance of your fence. Don't touch-up minor damage with paint because colours are unlikely to match over time.

Don't climb on your fence or otherwise cause the bottom rails to become bent.

Always keep overspray from poisons off your fence.

There are drainage slots on the underside of your bottom rails. Periodically check that they are clear so that water can drain away freely.

We don't warrant against harmful chemicals, and this includes water from swimming pools which is corrosive. If your fence gets splashed with pool water, always hose it down before the pool water dries.

Periodically check that all your fence posts have plastic caps on them – they give protection from sharp edges.

Other materials that you should keep off your fence include lead, copper, monel metal, bare steel, stainless steel, timber and concrete.

